



I N V E R K I P

H O T E L

## CURRENT VACANCY

### Lunchtime Waiter/Waitress

#### About The Role

We are currently looking for a Lunchtime Waitress to join the Team at Inverkip Hotel. The position requires you to host our guests during the Weekday Lunchtime service. You will be responsible for the setting up of the restaurant and bar, welcoming and hosting our dining guests from the beginning of their visit to the end. The role requires a keen learning ethos and strong interpersonal skills forming harmonious working relationships with the team.

Due to the customer facing nature of this role it is essential that you possess a passion for delivering genuine hospitality and have the desire to develop strong customer relations particularly with our regular local guests. This role requires an adaptable character that can work both independently and under pressure to provide a warm, welcoming and sociable atmosphere for our guests to dine in.

Hospitality is a very personal offering and we look for you to deliver hospitality that comes from the heart.

#### About Our Business

At Inverkip Hotel we provide industry leading Scottish hospitality in Inverkip village. We offer Accommodation, Breakfast, Morning Coffee, Lunch, Dinner and Drinks. Our community is at the centre of everything we do. We are a business that villagers are proud to call 'their local' and those from afar travel specially to receive our hospitality.

We offer the perfect drink, delicious meal and a genuine warm welcome. Our suppliers and collaborators are Scotland's finest distillers, craftsmen, brewers, musicians and farmers. We are a social hub within our community. We pride ourselves in being a team of hospitality professionals that are passionate about the food and drinks industry. With work/life balance, positivity, respect and commitment we inspire and support each other to become the best versions of ourselves and achieve our life goals.

## Specific Job Accountabilities:

Day-to-day running of the Lunch service

Maintaining customer focused service principles

Setting and maintaining a warm and welcoming atmosphere

Organising and maintaining all back-of house working areas

Answering and dealing with telephone enquiries and bookings

Adhering to all licensed premises legislation

## Salary Package

Competitive Hourly Rate

## Benefits & Business Pledges

- A flexible working week with rotational hours and structure if required
- Vast range of industry specific learning & development programmes
- Opportunities for promotion
- Continuous mentoring from experienced management team
- IHI Investment in Education & IHI Industry Networking
- Pensions Package
- Sponsored Industry Field Trips
- Cycle to Work Scheme
- Full Tips
- Staff Discount
- Full Annual Holiday Entitlement

## How to Apply

To apply for this role please send a covering email and up-to-date CV to [hello@inverkip.co.uk](mailto:hello@inverkip.co.uk)

We look forward to hearing from you.

The closing date for this position is September 1<sup>st</sup> 2019.